



Faculty & Staff

Technology keeps you on the cutting edge in the office and in the classroom. We've designed our website to help you access the services and support you need to keep the University moving forward.

Get Connected



Accounts & Passwords

- What is a UCS account?
- Getting an Account
- Change /Forgot Password
- Common Password Errors

ULink

- What is ULink?
- ULink FAQs
- Common ULink Errors

Banner

- What is Banner?
- Request Banner Access

Zimbra Email

- What is Zimbra?
- Accessing Your Email
- Account Alias
- Department Mailbox
- Email Forwarding
- Custom Message Filters
- Out of Office Messages
- Spam & Phishing Protection
- Troubleshooting

Calendars

- University Calendars
- Shared Calendars
- Mac/iPhone Setup
- Outlook Setup

Connecting on Campus

Get Services



Special Services

- SMH Training Lab
- Video Conferencing
- Concerto Digital Signage

Network Services

- Request Forms
- Telephone Services

Teaching Resources

- SMART Classrooms
- Tescan Scoring System

AV Services

- Equipment
- Production Services

University Software

- University Standard Software
- Request New Software for University Computers

Personal Software

- Free Microsoft Software
- Free Antivirus
- Free Statistical Software
- Free Misc. Software

Desktop Services (PC Depot)

Get Help



IT Managers

- Listing by Department



Online

- Moodle
- Account/Password
- Email
- ULink
- Wireless
- Network & Telephone
- Other

Call

- Off-campus
337-482-HELP (4357)
- On-campus
2HELP (4357)
- We are available 24 hours a day, 7 days a week by phone.

Quick Links

- » Password Help
- » Moodle Help
- » Wireless Help
- » Email Help
- » ULink Help
- » Banner Tutorials
- » Help for Students
- » Help for Employees
- » Announcements
- » Today's Favorite Articles
- » Contact Us



Training Lab

UCSS is proud to offer a fully equipped training lab available to faculty and staff. Check availability and make your reservation online right now.

[MORE INFO](#)

- Cell Phones
- Wired Network Connections
- UL-WiFi
- Connecting to UL-WiFi
- Guest Access to Wireless
- FAQs
- Rules & Policies
- Data Service Requests

Moodle

- Knowledgebase Search
- Moodle Mobile App

WebAID

- What is WebAID?
- Accessing WebAID

- PC Depot
- Standard Equipment
- How to Order - PC
- How to Order - Mac
- How to Order - Printers

Email

- ithelp@louisiana.edu



In Person

- Stephens Hall Room 110
- Mon -Thurs 7:30a-5:00p
- Fri 7:30a-12:30p

University of Louisiana at Lafayette
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 (337) 482-4357 | ithelp@louisiana.edu

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